

better from every perspective[™]

REGISTERED TO ISO 9001:2008

TRUTH HARDWARE'S PVD FINISH WARRANTY

Truth Hardware's solid brass hardware with PVD finish are warranted against tarnish for 10 years as long as the product is used in the residence in which it was first installed and still owned by the original purchaser.

This PVD Finish Warranty is expressly limited to window and door manufacturers and Truth Hardware Authorized Distributors who purchase products for the purpose of resale, in the ordinary course of the buyers business, and may not be assigned or transferred.

Truth Hardware's PVD Warranty covers residential and condominium applications only and proof of purchase is required to make a claim under the warranty. This warranty does not cover the product under the following conditions; Product has scratches or abrasions; Product is used in commercial applications with the exception of condominiums; Product has been damaged by acts of nature; or, Product has been altered in some way, improperly installed, or damaged from misuse or abuse.

THIS PVD FINISH WARRANTY IS EXCLUSIVE. TRUTH HARDWARE MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED WITH RESPECT TO THE COVERAGE OF PVD COATED PRODUCTS MANUFACTURED AND SOLD BY IT, WHETHER AS TO THE MERCHANTIABILITY, FITNESS FOR PARTICULAR PURPOSE, OR ANY OTHER MATTER. No agent, employee, or representative of Truth Hardware has any authority to bind Truth Hardware to any affirmation, representation, or warranty concerning Truth Hardware products or parts, except stated herein.

If the product is found to be defective by Truth Hardware, Truth Hardware will at its option, repair or replace with the same, or a substantially equivalent replacement, for the defective hardware. This warranty does not cover labor charges to remove or install hardware and in no event shall any claim or recover exceed the purchase price of the product. Truth's liability is limited only to the replacement value of the hardware. THIS REMEDY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE FOR ANY DEFECTS IN THE PRODUCTS MANUFACTURED AND SOLD BY TRUTH HARDWARE OR FOR DAMAGES RESULTING FROM ANY OTHER CAUSE WHATSOEVER, INCLUDING WITHOUT LIMITATION, TRUTH HARDWARE'S NEGLIGENCE. TRUTH HARDWARE SHALL NOT IN ANY EVENT BY LIABLE TO ANY BUYER FOR CONSEQUENTIAL, OR INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR THE LABOR WHICH MAY BE REQUIRED FOR REPLACEMENT OF SAID PRODUCT, WHETHER FOR BREACH OF WARRANTY, NEGLIGENCE, ON THE BASIS OF STRICT LIABILITY OR FOR ANY OTHER REASON.

The purpose of this exclusive remedy shall be to provide the window/door manufacturer, or Truth Hardware Authorized Distributor, with replacement products, or parts, manufactured by Truth Hardware with a PVD finish over solid brass to tarnish. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Truth Hardware is willing and able to replace said defective products or parts in the prescribed manner.