

Dear Customer:

You have requested information regarding the products manufactured by Truth which meet the applicable requirements of the Americans with Disabilities Act (ADA).

A number of our products are capable of meeting the requirements of Sec. 309.4 - they are operable with one hand, do not require tight grasping, pinching or twisting of the wrist, and can be activated with 5 pounds of force or less. For example, Truth's #11403 ADA Operator handle has a larger diameter and longer contour shape to make it easier for a person with limited mobility to crank open/close a casement or awning style window. This design has also been tested utilizing a 5-pound torque test inspection tool to confirm that it can be activated with 5 pounds of force or less. During manufacture, these products are subject to a random inspection using the same torque test.

The performance of these products, and their ability to meet the applicable ADA standards, are affected by a number of variables. These variables include, but are not limited to, the type, construction and size of the window on which it is used, the installation of the window, hardware positioning, potential sash sag, and weather stripping. While Truth can assist you in your selection of the appropriate ADA product, Truth cannot guarantee that its performance in the field will be ADA-compliant because of these variables. We recommend that you perform your own testing to determine whether your product as manufactured and assembled complies with the ADA standards.

Truth is committed to addressing the needs and concerns of our customers. If you find that you have other questions regarding this issue, please let us know.

Sincerely,



Aaron M Mundt  
CFBU Manager – Casement Products